

Managing Agent Case Study 200 Aldersgate Street



200 Aldersgate Street is one of the most distinctive office designs in The City. Right in the heart of London, this 17-storey development houses over 2500 people. The floor layouts vary in-line with the individual occupiers. Included within is a fully operational restaurant, gymnasium, conference facilities and retail outlets. The building holds several plant areas containing state of the art equipment, all under the direct BMS control.



BNP Paribas Real Estate is part of the BNP Paribas Group, a global name in banking and financial services.

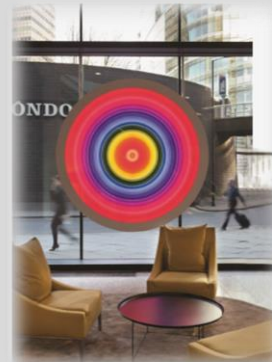
BNP Paribas Real Estate is formed of six business lines covering the entire property lifecycle: Property Development, Transaction, Consulting, Valuation, Property Management and Investment Management.

Their comprehensive services cover all property products such as offices, warehouses, logistics, business parks, retail outlets, hotels, land, new and existing housing, fully-serviced accommodation, etc.

Challenges & Solutions:

The requirement was to provide a first class service, within a diverse environment of many occupiers. While delivering compliance and value for money to our BNPPRE. We created a partnership built on honesty, trust and transparency whilst understanding BNPPRE's requirement to comply with RICS Regulations

With no staff transferring to the new service model, we promptly managed to provide a highly skilled dedicated Planned and Reactive Team. Ensuring no dip in service was experienced by our customer or the internal occupiers.



Additionally Platinum were instrumental in supporting the on-site FM Team with the numerous new occupier fit out projects. And delivery of a new generator strategy for the building involving a number of shutdowns of the electrical HV/LV infrastructure.

To meet various critical deadlines Platinum carried out over **£250,000** of additional works including plant replacement within the first 6 months.

“To enhance our customer experience through creating value and delivering on our promises”

